

	Service Bulletin	
	7.0AT-04, 7.0AT-24 Console Software Upgrade for @Zone	
Effective Date: July.27.2022	Models Affected:	Bulletin Number
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Description:

Fixes the problem:

1. After connecting AtZone, check the exercise history, the same exercise appears twice (Android OK).
2. When playing music, select user or program setting parameters through the middle button, and the volume of media will change.
3. After the armrest button is pressed, on the console of 7.0AT-24, the LCD and LED elevating values are inconsistent.

Solution:

Upgrade 7.0AT-04 UCB software from V3.005 to V4.002 with USB.

Upgrade 7.0AT-24 UCB software from V1.005 to V2.002 with USB.

The upgrade software is available on CS Web or you can download it via the link below:

http://service.johnsonfitness.com/cs_new/software_sub.asp?id=359&brand=hz

Upgrade SOP:

1. Prepare a USB drive, a computer and the upgrade software.
2. Insert the USB drive into the computer and go to the root directory of the USB drive.
3. Create a new file folder named HORIZON in the root directory of the USB drive.
4. Create a new file folder named FWF in the file folder HORIZON.
5. Rename the upgrade file (.bin) to EFM.bin.
6. Put the upgrade file in the file folder FWF.
7. Safely remove the USB drive from the computer.
8. Insert the USB drive into the console USB port, then turn on the machine.
9. The display will show “UPD CO FIL”, then press on “Enter” and wait until the console show the software version you are going to update.
10. When you see the software version showing on the display, the console is updated successfully.
11. Cycle the power, check if the console version is identical to the software version installed.

The solutions for the equipment in the field and warehouse

1	Affected models (JHT no.)	7.0AT-04 (TM1021), 7.0AT-24 (TM1021C)
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2	NA ECR no.	ECR22060148	10	Old part number	1000459598 1000470588
3	JHT ECO no.	ECR22060148	11	old price	N/A
4	Implemented date	14 July 2022	12	New part number	1000459598 (no change) 1000470588 (no change)
5	Started s/n	NA	13	new price	N/A
6	field service suggestion	<input type="checkbox"/> case by case <input type="checkbox"/> club by club <input checked="" type="checkbox"/> rework all	14	S-BOM updated	no
7	units in the warehouse	<input type="checkbox"/> no action required <input checked="" type="checkbox"/> replace all	15	S-Drawing update	no
8	parts in stock	<input type="checkbox"/> Use up <input checked="" type="checkbox"/> Rework <input type="checkbox"/> Scrap	16	photos attached	no
9	video available	no	17	SOP attached	No

	Bulletin type (Draft version or Final version)
<input type="checkbox"/>	Draft version due to implement date and started S/N are not ready yet.
<input checked="" type="checkbox"/>	Final version, All completed

Remarks:

Use up --- Use up the parts till empty

Rework -- Following parts rework SOP or update software

Scrap -----Contact with MC CS