

	<b>Service Bulletin</b>	
	Evolve3.0 Console Software Upgrade to S2.02	
Effective Date: July.21.2022	<b>Models Affected:</b>  Evolve3.0 (TM1014)	<b>Bulletin Number</b>
Prepared by: Claire Nguyen		NB-2207004

**Description:**

Fixes the problem:

1. The console flashes and the screen is black.

**Solution:**

Upgrade Evolve3.0 UCB software from S1.11 to S2.02 with USB.

The upgrade software is available on CS Web or you can download it via the link below:

[http://service.johnsonfitness.com/cs\\_new/software\\_sub.asp?id=357&brand=hz](http://service.johnsonfitness.com/cs_new/software_sub.asp?id=357&brand=hz)

**Upgrade SOP:**

1. Prepare a USB drive, a computer and the upgrade software.
2. Insert the USB drive into the computer and go to the root directory of the USB drive.
3. Create a new file folder named HORIZON in the root directory of the USB drive.
4. Create a new file folder named FWF in the file folder HORIZON.
5. Rename the upgrade file (.bin) to EFM.bin.
6. Put the upgrade file in the file folder FWF.
7. Safely remove the USB drive from the computer.
8. Remove the safety key from the console (or turn off the unit).
9. Insert the USB drive into the console USB port.
10. Reinsert the safety key (or turn on the unit).
11. Follow the instruction on the console screen to finish the upgrade.
12. Cycle the power, check if the console version is identical to the software version installed.

**The solutions for the equipment in the field and warehouse**

1	Affected models (JHT no.)	Evolve3.0 (TM1014)			
2	NA ECR no.	ECR22070052	10	Old part number	1000460063
3	JHT ECO no.	ECR22070052	11	old price	N/A
4	Implemented date	29 July 2022	12	New part number	1000460063 (no change)
5	Started s/n	TM1014C220600950	13	new price	N/A

6	field service suggestion	<input type="checkbox"/> case by case <input type="checkbox"/> club by club <input checked="" type="checkbox"/> rework all	14	S-BOM updated	no
7	units in the warehouse	<input type="checkbox"/> no action required <input checked="" type="checkbox"/> replace all	15	S-Drawing update	no
8	parts in stock	<input type="checkbox"/> Use up <input checked="" type="checkbox"/> Rework <input type="checkbox"/> Scrap	16	photos attached	no
9	video available	no	17	SOP attached	No

	<b>Bulletin type (Draft version or Final version)</b>
<input type="checkbox"/>	Draft version due to implement date and started S/N are not ready yet.
<input checked="" type="checkbox"/>	Final version, All completed

**Remarks:**

Use up --- Use up the parts till empty

Rework -- Following parts rework SOP or update software

Scrap -----Contact with MC CS