



Service Bulletin

FC207/FC209 Software Upgrade to 1.1.4.3

Prepared by: May liao	Effective Date: 1/10/2022	Model(s) Affected: FC209/FC207	Bulletin Number: NB-2201008
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DESCRIPTION

IBKE console software upgrade

- 1) OS : compatible with VAVE version, OS compatible with old and new hardware.
- 2) APP: Solve software problems feedback from market :Sometimes the console fails to connect to the LCB when the ERP wakes up.

SOLUTION

Modify BOM and upgrade IBKE (FC207) 1000452453 TFT module software:OS from 1.0.3.6 to 1.0.3.7,APP from 1.1.3.9 to 1.1.4.3.

The upgrade software is available on CS Web or you can download it via the link below:

<https://drive.google.com/drive/folders/1qJM94JNCMkKH-TMqBP34VoVV2A78hx10?usp=sharing>

If any issues happen after upgrading to this version, please contact the JIS CS team

SOLUTION FOR THE EQUIPMENT IN THE FIELD AND WAREHOUSE

1	Affected model(s)	FC209/FC207			
2	ECR no.	ECR21120173	10	Old part number	N/A
3	ECO no.	ECO21120173	11	Old price	N/A
4	OLS no.	OLS-2110169	12	New part number	N/A
5	Implementation date	January 10, 2022	13	New price	N/A
6	Started S/N	TBD	14	S-BOM update	N/A
7	Field service suggestion	<input checked="" type="checkbox"/> Case by case <input type="checkbox"/> Club by club <input type="checkbox"/> Rework all	15	S-drawing update	N/A
8	Units in the warehouse	<input checked="" type="checkbox"/> No action required <input type="checkbox"/> Rework <input type="checkbox"/> Replace all	16	SOP attached	N/A
9	Parts in stock	<input checked="" type="checkbox"/> Use up <input type="checkbox"/> Rework <input type="checkbox"/> Scrap			

	Bulletin Type
<input type="checkbox"/>	Draft version, due to implementation date and started S/N are not ready yet
<input checked="" type="checkbox"/>	Final version, all completed

Note:

Use up—use up the parts until empty

Rework—following parts rework SOP or update software

Scrap—contact with MC CS